



November 2023

Dear New River Light and Power Customer,

We have recently awarded a contract to perform a system-wide pole inspection from November 2023 through February 2024. The inspection process will be completed by Koppers Utility Services.

The inspection will require workers to access each utility pole, take photographs, take measurements and perform tests. Some poles will require access onto or through private property due to their location. Minor maintenance efforts may be immediately required as identified by the inspection.

If the inspection team deems conditions at a pole location are unsafe or obstructed, we will attempt to notify customers and schedule a visit at a time when conditions can be corrected or unobstructed.

If you prefer to have a scheduled visit or if you have any other questions or concerns, please contact NRLP staff member Jamie Pennington at 828-264-3671.

We appreciate your cooperation and patience as we perform this vital process to maintain the infrastructure and better serve you.

Sincerely,

Matthew Makdad, P.E.
Supervising Engineer