RESIDENTIAL SAMPLE BILL

Account identification ①

Service address & previous bill information ②

Meter reading information ③

NEW in 2023! Energy costs are now easier to track with bill itemization ④

Compare the current bill's energy usage and temperatures with last year's ⑤

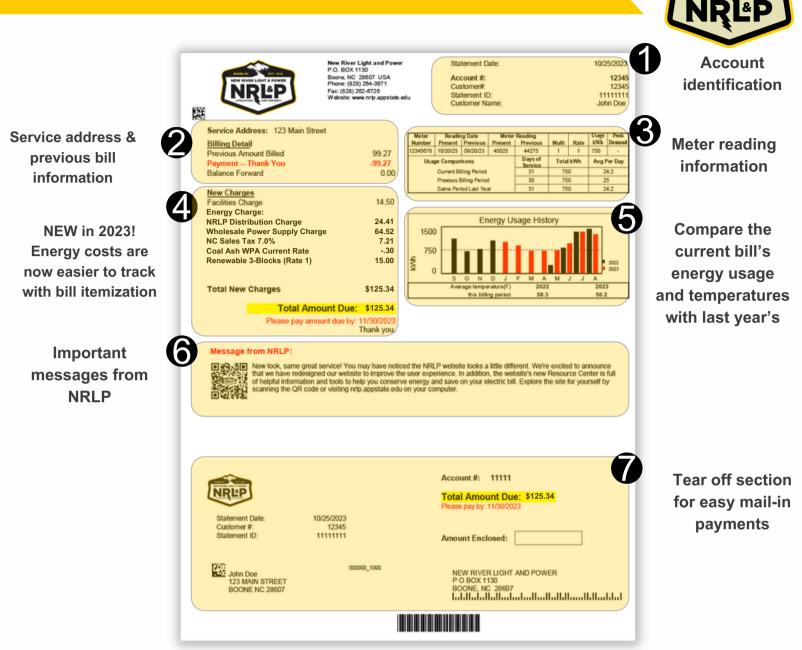**Important messages from NRLP** ⑥

Tear off section for easy mail-in payments ⑦

1. On the top left is the date the bill is issued. Underneath you'll find your account identification information and account holder's name.
2. This block includes the service address, which is the location of the home or property where you receive energy, as well as the previous month's bill amount and what was paid towards that balance. Any previous balance carries forward to the current bill.
3. Block 3 includes meter information, actual meter readings from previous and current month and average daily use.
4. New charges can be found here.
   a. Facilities Charge helps NRLP cover expenses of maintaining the overall utility system.
   b. NEW in 2023: Energy Charge is your electric service charge and is broken down into the two components that make up the energy charge, Wholesale Cost and Distribution Cost.
   c. Taxes, coal ash recovery, any opt-in programs such as Green Power blocks, Good Neighbor Round Up Program, or additional charges such as security lights are found in this block.
5. Compare energy usage history with this handy chart. You can find the usage for the current bill as well as last year's usage, and the average temperatures for each.
6. Important messages from NRLP can be found in block 6.
7. Section 7 can be used to mail in payments and includes all relevant account information.

Questions? Contact us at nrlp-csr@appstate.edu or 828-264-3671