

RESIDENTIAL SAMPLE BILL



Account
identification

Meter reading
information

Compare the
current bill's
energy usage
and temperatures
with last year's

Tear off section
for easy mail-in
payments



New River Light and Power
P.O. BOX 1130
Boone, NC 28607 USA
Phone: (828) 264-3671
Fax: (828) 262-6726
Website: www.nrlp.appstate.edu

Statement Date: 10/25/2023
Account #: 12345
Customer#: 12345
Statement ID: 11111111
Customer Name: John Doe

Service Address: 123 Main Street

Billing Detail
Previous Amount Billed 99.27
Payment -- Thank You -99.27
Balance Forward 0.00

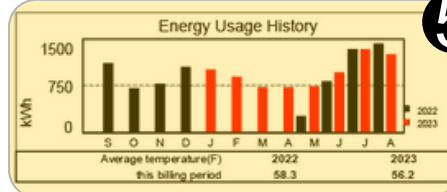
Meter Number	Reading Date	Meter Reading	Multi	Rate	Usage kWh	Peak Demand
12345678	10/20/23	45025	1	1	750	-
		44275				
Usage Comparisons		Days of Service	Total kWh	Avg Per Day		
Current Billing Period		31	750	24.2		
Previous Billing Period		30	750	25		
Same Period Last Year		31	750	24.2		

New Charges
Facilities Charge 14.50
Energy Charge:
NRLP Distribution Charge 24.41
Wholesale Power Supply Charge 64.52
NC Sales Tax 7.0% 7.21
Coal Ash WPA Current Rate -.30
Renewable 3-Blocks (Rate 1) 15.00

Total New Charges \$125.34

Total Amount Due: \$125.34

Please pay amount due by: 11/30/2023
Thank you.



Message from NRLP:



New look, same great service! You may have noticed the NRLP website looks a little different. We're excited to announce that we have redesigned our website to improve the user experience. In addition, the website's new Resource Center is full of helpful information and tools to help you conserve energy and save on your electric bill. Explore the site for yourself by scanning the QR code or visiting nrlp.appstate.edu on your computer.



Statement Date: 10/25/2023
Customer #: 12345
Statement ID: 11111111

Account #: 11111

Total Amount Due: \$125.34
Please pay by: 11/30/2023

Amount Enclosed:



John Doe
123 MAIN STREET
BOONE NC 28607

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NEW RIVER LIGHT AND POWER
P O BOX 1130
BOONE, NC 28607



1. On the top left is the date the bill is issued. Underneath you'll find your account identification information and account holder's name.
2. This block includes the service address, which is the location of the home or property where you receive energy, as well as the previous month's bill amount and what was paid towards that balance. Any previous balance carries forward to the current bill.
3. Block 3 includes meter information, actual meter readings from previous and current month and average daily use.
4. New charges can be found here.
 - a. Facilities Charge helps NRLP cover expenses of maintaining the overall utility system.
 - b. NEW in 2023: Energy Charge is your electric service charge and is broken down into the two components that make up the energy charge, Wholesale Cost and Distribution Cost.
 - c. Taxes, coal ash recovery, any opt-in programs such as Green Power blocks, Good Neighbor Round Up Program, or additional charges such as security lights are found in this block.
5. Compare energy usage history with this handy chart. You can find the usage for the current bill as well as last year's usage, and the average temperatures for each.
6. Important messages from NRLP can be found in block 6.
7. Section 7 can be used to mail in payments and includes all relevant account information.