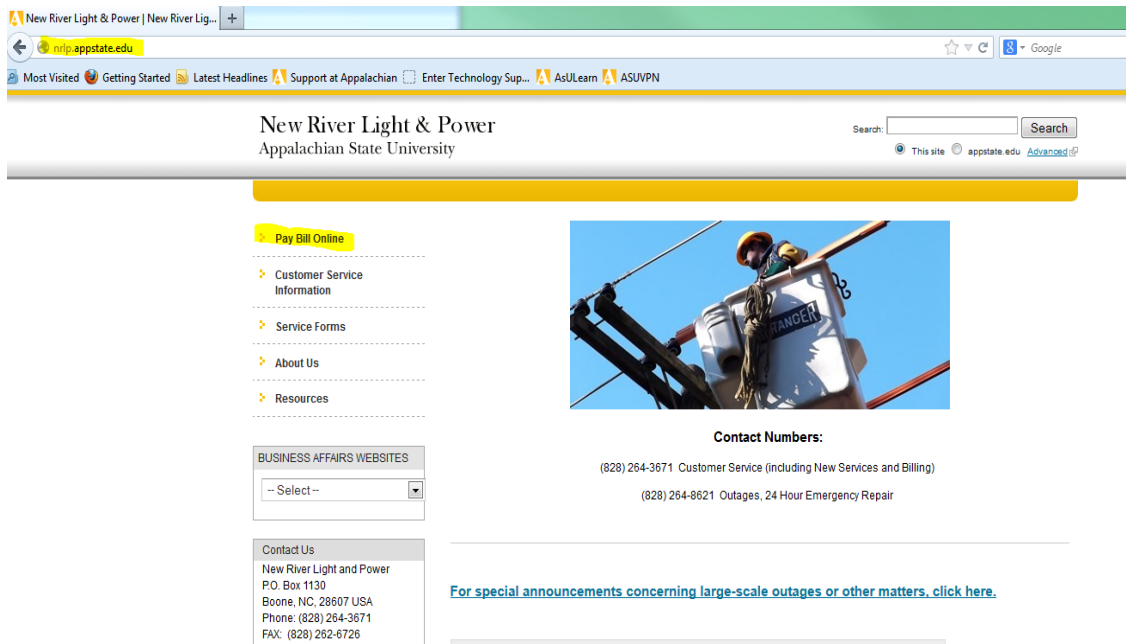
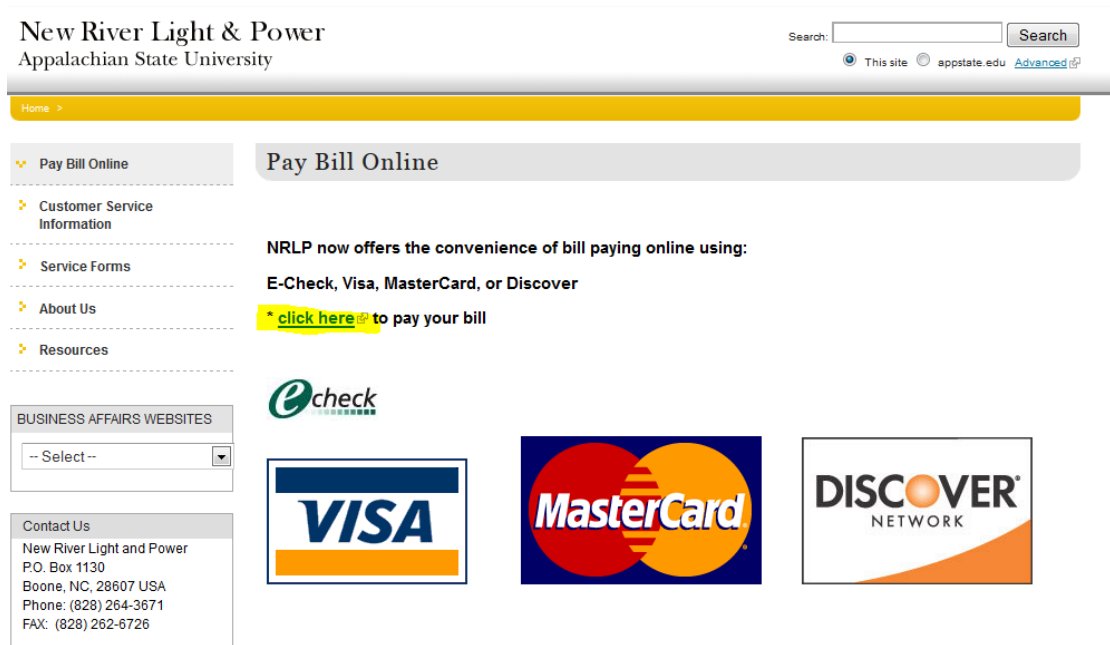


How to Pay Your NRLP Bill Online:

Browse to nrlp.appstate.edu and Click **Pay Bill Online**



Click the ***click here** link



You will be redirected to the **NRLP Customer Portal Login Page.**

New River Light & Power
Appalachian State University

Home Sign Off

Email Address

Password

Login

If you have not registered before, then you will need to [Register](#) now.
Forgot your password? Click [Here](#).

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You will need to register if you have not already. Instructions to register can be found here:
<http://nrlp.appstate.edu/how-tos>

Once you have registered, login with your email address and password and click **Login**.

You will see the **Home Page**:

New River Light & Power
Appalachian State University

Home Sign Off

[Home](#)

HOME

Select Account 9408 [redacted]

Accounts

Overview - The following is a summary of all accounts of record for your customer number. The service address and current balance are reflected here for a quick view.

Account Number	Account Type	Service Address	Account Status	Account Balance
940 [redacted]	Electric	[redacted]	Current	\$ 0.00
930 [redacted]	Electric	[redacted]	Current	\$ 0.00
Total Due				\$ 0.00

Previous Page 1 of 1 Next

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This screen shows an overview of your account(s). You can use the dropdown box to switch between accounts.

To pay your bill, click "Pay Online Now" in the menu on the left side of your screen.

The Pay Online Now screen:

New River Light & Power

Appalachian State University

Home Sign Off

Home > Pay Online Now

PAY ONLINE NOW

Select Account 94085 [REDACTED]

Current Account

Account Number	[REDACTED]
Account Holder Name	New River Light & Power
Service Address	220 Winklers Cr Rd

Utility Payment Locations

Address	Phone
146 Faculty St. Ext, Boone, NC 28607	(828) 264-3671

ONLINE PAYMENT

CREDIT CARD : Pay your bill with Visa, Mastercard, or Discover. This is a one time payment option.

E-CHECK : Pay your bill via electronic check. This is a one time payment option.

Choose your payment method by clicking the appropriate button

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Credit Card Payments:

PAY ONLINE NOW

PAY ACCOUNT SELECTION

Pay Individual Account ← Pay Individual Account is the default. If you want to pay multiple accounts in a single transaction, see instructions below.

Pay Multiple Accounts

Select Account 940 [REDACTED] ← IF you have multiple accounts, use the dropdown to choose which account you want to pay.

Current Account

Account Number	940 [REDACTED]
Account Holder Name	New River Light & Power
Service Address	220 Winklers Cr Rd

CREDIT CARD

Pay your bill with Visa, Mastercard, or Discover. This is a one time payment option.

Last Statement Balance	\$ [REDACTED]
Past Due Amount	\$ 0.00
Total Account Balance	\$ 0.00 ← Account Balance Due Information displays here.
Payment Due Date	15-Nov-2015

VISA Mastercard DISCOVER

Payment Amount

Name On Card

Card Account Number

Expiration Date

Security Code [Where do I find my Security Code?](#)

Billing Address:

Street Address

City

State

Zipcode

← Enter billing information and click **Submit**
ONLY CLICK SUBMIT ONCE

If incorrect or mismatched information has been entered, you will be warned and the payment transaction will not process.

When payment is submitted, a confirmation page appears displaying the Account(s) being paid, the amount being paid to each, and the total being paid. At this time, you can **Continue** or **Cancel** and return to payment page.

E-Check Payments:

[Home](#) > Pay Online - E-Check Option

- Account Summary
- Billing History
- Pay Online Now
- Payment History
- Usage History
- Draft Payment Options
- Account Management / Paperless
- Notifications
- Notifications Log
- Sign Off

PAY ONLINE NOW

PAY ACCOUNT SELECTION

Pay Individual Account

Pay Multiple Accounts

Select Account

Current Account

Account Number

Account Holder Name New River Light & Power

Service Address 220 Winklers Cr Rd

E-CHECK

Last Statement Balance \$

Past Due Amount \$ 0.00

Total Account Balance \$ 0.00

Payment Due Date 15-Nov-2015

Bank Account Type

Name: New River Light & Power

COOP: New River Light and Power

Amount: \$

Bank Routing Code:

Bank Account Number:

Re-enter Bank Routing Code:

Re-enter Bank Account Number:

Pay your bill via electronic check. This is a one time payment option.
Please read the following information, then click on the authorization button below to submit your check.
Transaction Authorization: By clicking the 'authorization' button below, I confirm that I am the owner of the account and authorize New River Light and Power to debit my account for the amount of this transaction. In the event that this debit is returned unpaid, I agree that a returned item fee will be assessed to my account according to New River Light and Power's current schedule of charges.

The E-Check payment form looks very similar to the Credit Card Payment form. Pay Individual Account is the default. If you want to pay multiple accounts in a single transaction, see instructions below. IF you have multiple accounts, use the dropdown to choose which account you want to pay.

Account Balance Due Information displays here. Choose the Bank Account Type you will be using to pay your bill. Enter your payment amount and bank account information as requested. Read the Payment Authorization Agreement, and Click the "I Authorize This Transaction" button. **ONLY CLICK BUTTON ONCE**

If incorrect or mismatched information has been entered, you will be warned and the payment transaction will not process.

When payment is submitted, a confirmation page appears displaying the Account(s) being paid, the amount being paid to each, and the total being paid. At this time, you can **Continue** or **Cancel** and return to payment page.

Paying Multiple Accounts with a Single Transaction:

New River Light & Power
Appalachian State University

Home > Pay Online - Credit Option

PAY ONLINE NOW

PAY ACCOUNT SELECTION

Pay Individual Account

Pay Multiple Accounts

Select Accounts To Pay

Please provide the Payment Amount for each account that you wish to pay.
Please provide the Payment Amount for each account that you wish to pay.

Account Number	Account Type	Service Address	Account Status	Account Balance	Cutoff Amount	Reconnect Fee	Additional Deposit	Payment Amount
94 [REDACTED]	Electric	220 Winklers Cr Rd	Current	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0
93 [REDACTED]	Electric	191 Longvue Dr	Current	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0
Total Due				\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	0.00

OK CANCEL

For either payment method, IF you have multiple accounts, you can pay multiple accounts in a single transaction by clicking the radio button next to "Pay Multiple Accounts" at the top of the page:

Clicking the Pay Multiple Accounts button will pop a new window allowing you to enter the amount you want to pay for each account. Fill in amounts and click OK

Once you click OK, the payment forms for Credit Cards or E-Checks look very similar to the Individual Payment forms. The Payment Amount is populated for you, based on amounts entered on the previous form. You can modify payment amounts by clicking the **Modify Payment Amount** link at the top of the page.

Credit Card Form:

PAY ONLINE NOW

PAY ACCOUNT SELECTION	
Pay Individual Account	<input type="radio"/>
Pay Multiple Accounts	<input checked="" type="radio"/> Modify Payment Amounts

CREDIT CARD	
Pay your bill with Visa, Mastercard, or Discover. This is a one time payment option.	
Payment Amount	<input type="text" value="0.00"/>
Name On Card	<input type="text"/>
Card Account Number	<input type="text"/>
Expiration Date	Choose Month <input type="text"/> Choose Year <input type="text"/>
Security Code	<input type="text"/> Where do I find my Security Code?
Billing Address:	
Street Address	<input type="text"/>
City	<input type="text"/>
State	Choose State <input type="text"/>
Zipcode	<input type="text"/>
<input type="button" value="SUBMIT"/>	

E-Check Form:

PAY ONLINE NOW

PAY ACCOUNT SELECTION	
Pay Individual Account	<input type="radio"/>
Pay Multiple Accounts	<input checked="" type="radio"/> Modify Payment Amounts

E-CHECK	
Bank Account Type	Choose Account Type <input type="text"/>
Name:	<input type="text" value="New River Light & Power"/>
COOP:	New River Light and Power
Amount: \$	<input type="text"/>
Bank Routing Code:	Bank Account Number:
<input type="text"/>	<input type="text"/>
Re-enter Bank Routing Code:	Re-enter Bank Account Number:
<input type="text"/>	<input type="text"/>
Pay your bill via electronic check. This is a one time payment option.	
Please read the following information, then click on the authorization button below to submit your check.	
Transaction Authorization: By clicking the 'authorization' button below, I confirm that I am the owner of the account and authorize New River Light and Power to debit my account for the amount of this transaction. In the event that this debit is returned unpaid, I agree that a returned item fee will be assessed to my account according to New River Light and Power's current schedule of charges.	
<input type="button" value="I AUTHORIZE THIS TRANSACTION"/>	

Fill in requested information as instructed in the Individual Payment instructions above and submit payment.

If you have any problems with registration or paying online, please call our office for assistance.

828-264-3671 ext. 140.