

# How to Read Your Bill

1616



**New River Light and Power**  
 PO Box 1130  
 Boone, NC 28607 USA  
 Phone: (828) 264-3671  
 Fax: (828) 262-6726  
 Website: www.nrlp.appstate.edu

Statement Date: 11/25/25  
 Account #: 12345  
 Customer #: 11111  
 Statement ID: 19653316  
 Customer Name: JOHN SAMPLE

**Service Address** 123 MAIN STREET

**Billing Detail**

Previous Amount Billed 163.74  
**Payment - Thank You -163.74**

**New Charges**

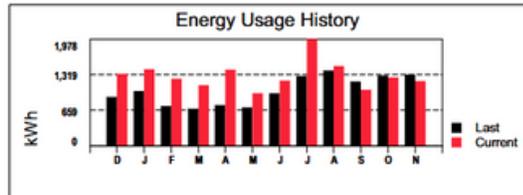
Basic Facilities Charge 14.50  
 Energy Charge:  
 NRLP Distribution Charge 39.32  
 Wholesale Power Supply Charge 77.44  
 NC Sales Tax 7.0% 10.24  
 Renewable 3-Blocks (Rate 1) 15.00

**Total New Charges 156.50**

**Total Account Balance Due: 156.50**  
 Please pay amount due by: 12/20/25  
 Thank You.

Meter Number	Reading Date		Meter Reading		Multi	Rate	Usage kWh	Peak Demand
	Present	Previous	Present	Previous				
12345678	11/20/25	10/20/25	76260	75052	1	1	1208	-

Usage Comparisons	Days of Service	Total kWh	Avg Per Day
Current Billing Period	31	1208	39.0
Previous Billing Period	30	1278	42.6
Same Period Last Year	31	1323	42.7



**JUST FOR YOU:**

This winter, help a neighbor in need by donating to NRLP's Good Neighbor Round Up Program, a community-based effort with our partner, the Hospitality House of WNC. Make a one-time donation, donate a flat amount each month, or round up your monthly bill to help those who need it most in our community. Small change can make a big difference. Scan the QR code, visit nrlp.appstate.edu or call us at 828-264-3671 to learn more. Office closure reminder: Our office will be closed Nov. 27 and 28. Happy Thanksgiving!

NC129389F



PO BOX 1130  
 BOONE NC 28607-0675

Account #	Customer #	Statement Date
12345	11111	11/25/25
Statement ID	Previous Balance	Current Charges
19653316	163.74	156.50
Due Date	Total Amount Due	Amount Enclosed
12/20/25	156.50	



JOHN SAMPLE  
 123 MAIN ST  
 BOONE NC 28607-4567

NEW RIVER LIGHT AND POWER  
 PO BOX 1130  
 BOONE NC 28607-0675

11242025000000003604400000156509

2

4

6

1

3

5

7

# How to Read Your Bill

1

**At the top of the bill** you'll find the statement issue date and your account identification information, which you'll need when contacting our office or setting up your online account.

2

**Billing details**, including the service address (where electricity is delivered), last month's bill amount, and any payments made. Any remaining balance carries forward to your current bill.

3

**Meter information**, including meter readings from the previous and current month, and average daily use are found in this section.

4

**New charges appear here.** The Basic Facilities Charge covers the cost of maintaining NRLP's electric system. The Energy Charge reflects the cost of providing your electric service, including wholesale power purchased on your behalf and the cost to distribute it to your home. This section may also include taxes, opt-in programs like Green Power blocks or Good Neighbor Round Up, and additional services such as security lighting.

5

**Compare energy usage** history with this handy chart. You can find the usage for the current bill as well as last year's usage.

6

**Important messages** from NRLP can be found here.

7

**Mail in or stop by the office** with this section for easy reference.